

Internet Terms, Conditions, and Privacy Policy

We, Investment Property Services (UK) Ltd are committed to respecting and protecting the privacy of anyone using our site and the confidentiality of any information that you provide us with. The purpose of this statement is to set out how we use any personal information that we may obtain from you.

Data Protection Act 1988 ('the Act')

We are registered under the Data Protection Act and comply with the Act in all our dealings with your personal data.

Use and collection of personal information

In general you can visit our website without telling us who you are and without revealing any information about yourself. If, however, you use our site you will need to register and you will be asked to provide certain information such as your contact details. We will store this data and hold it on computer or otherwise.

We may use information that you provide:

- To register you with our website and to administer it.
- For assessment and analysis, e.g. marketing, customer and product analysis, to enable us to review, develop and improve our services.

If you do not want us to use data in this way, or to pass your details on to third parties for marketing purposes, please notify us at:

Investment Property Services (UK) Ltd
39 Epsom Road
Guildford
GU1 3LA

Or email info@ipsinsurance.co.uk

We may disclose your personal information to third parties:

- In the event we sell or buy any business or assets, in which case we might disclose your personal data to the prospective buyer or seller.
- If we are under a legal duty to disclose or share your personal data in order to comply with or meet any legal obligation.

Cookies

We collect information directly from you in a number of ways. One way is through our use of 'cookies'. Most websites use cookies in order to make them work, or to work more efficiently, as well as to provide information to the owners of the website. They help us to understand how our customers and potential customers use our website so we can develop and improve the design, layout, content and function of the site. Cookies are small text files that are placed on your computer's hard drive by websites that you visit. They save and retrieve pieces of information about your visit to the website – for example, how you entered the site, how you

navigated through the site and what information and documentation was of interest to you. This means that when you go back to a website, it can give you tailored options based on the information it has stored about you on your last visit.

Some of our cookies are used to simply collect information about how visitors use our website and these types of cookies collect the information in an anonymous form.

Where there is a login process relating to buying products or services from us we also use cookies to store personal registration information so that you do not have to provide it to us again on subsequent visits.

The rules about cookies on websites have recently changed. If you are uncomfortable with the use of cookies, you can disable cookies on your computer by changing the settings in the preferences or options menu in your browser. You can set your browser to reject or block cookies or to tell you when a website tries to put a cookie on your computer. You can also delete any cookies that are already stored on your computer's hard drive. However, please be aware that if you do delete and block all cookies from our website, parts of the site will not then work. This is because some of the cookies we use are essential for parts of our website to operate. Likewise, you may not be able to use some products and services on other websites without cookies.

To find out more about cookies, including seeing what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

If you do not wish to accept cookies from our website, please leave this site immediately and then delete and block all cookies from this site. Alternatively, you may opt out of receiving information from us by e-mail, telephone, fax or post.

Our phone number is 01483 338080, or you can e-mail us at info@ipsinsurance.co.uk.

Security

We endeavour to take all reasonable steps to protect your personal information. However, we cannot guarantee the security of any data that you disclose online and we will not be responsible for any breach of security unless this is due to our negligence or wilful default.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will aim to inform you before collecting your data if we intend to use your data for such purposes or we intend to disclose your information to any third party for such purpose. You can exercise your right to prevent this happening by notifying us at:

Investment Property Services (UK) Ltd
39 Epsom Road
Guildford
GU1 3LA

Or email info@ipsinsurance.co.uk

General

You have the right to see personal data (as defined under the Data Protection Act) that we

keep about you upon receipt of a written request and payment of a fee of £10. Any request should be sent to:

Investment Property Services (UK) Ltd
39 Epsom Road
Guildford
GU1 3LA

Provision of Services

We cannot guarantee to maintain the services continuously and without interruption and faults. We may also temporarily suspend availability of the services in order to upgrade, repair or maintain any aspects of the technological infrastructure of the services. We will use all reasonable endeavours to carry out such repair or maintenance work with minimum disruption to the services and to provide services in accordance with these terms and conditions. However, you acknowledge that we are not and cannot be responsible for the networks or for the services not being transmitted correctly or without interruption and shall not be liable to you for any failure to provide and to transmit all or any part of the services or if you cannot access the services.

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Law and Jurisdiction

These terms and conditions shall govern the contractual relationship between us and shall deem to prevail to the exclusion of all other terms and conditions. Any variation to these terms and conditions shall have no effect unless expressly agreed in writing and signed for on behalf of IPS. These terms of business shall be governed by and construed in accordance with English law. In relation to any legal action or proceedings arising out of or in connection with these terms of business we both irrevocably submit to the exclusive jurisdiction of the English courts.

Changes to our Internet Terms, Conditions and Privacy Statement

These terms and conditions may be updated from time to time so you may wish to check it each time you submit personal information to IPS. The date of the most recent revisions will appear on this page. If you do not agree to these changes, please do not continue to use IPS websites to submit personal information to IPS.